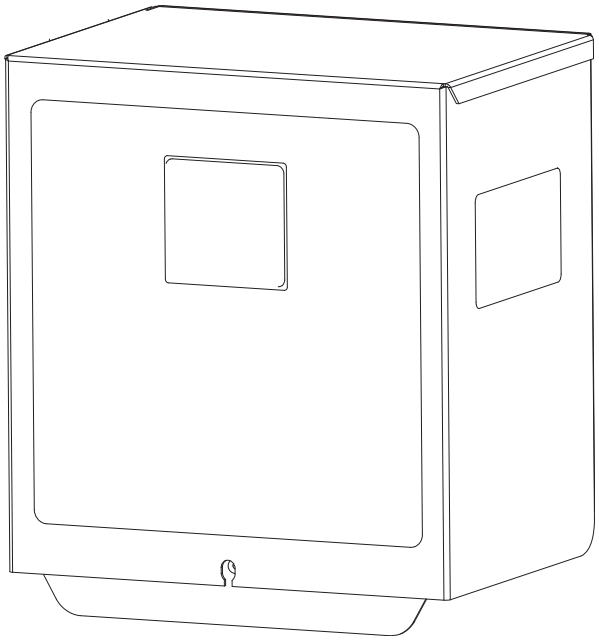
Franklin Electric
FUELING SYSTEMS

GUARDIAN SERIES™ THREE-PHASE CONTROLLER 380 VOLT

INSTALL GUIDE

223987104 r4

MODEL
TPGC-380



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223987104 r4

CONVENTIONS USED IN THIS DOCUMENT

This document includes safety precautions and other important information presented in the following format:

NOTE: This provides helpful supplementary information.

IMPORTANT: This provides important supplementary information and instructions to avoid damaging hardware or a potential hazard.

⚠ **CAUTION**: This indicates a potentially hazardous situation that could result in minor or moderate injury if not avoided. This may also be used to alert against unsafe practices.

⚠ **WARNING**: This indicates a potentially hazardous situation that could result in severe injury or death if not avoided.

⚠ **DANGER**: This indicates an imminently hazardous situation that will result in death if not avoided.

OPERATING PRECAUTIONS

Franklin Electric equipment is designed to be installed in areas where volatile liquids such as gasoline and diesel fuel are present. Working in such a hazardous environment presents a risk of severe injury or death if you do not follow standard industry practices and the instructions in this document. Before working with or installing the equipment covered in this document, or any related equipment, read this entire document, particularly the following precautions:

IMPORTANT: To help prevent spillage from an underground storage tank, make sure the delivery equipment is well-maintained, that there is a proper connection, and that the fill adaptor is tight. Delivery personnel should inspect delivery elbows and hoses for damage and missing parts.

⚠ **CAUTION**: Use only original Franklin Electric parts. Substituting non-Franklin Electric parts could cause the device to fail, which could create a hazardous condition and/or harm the environment.

⚠ **WARNING**: Follow all codes that govern the installation and service of this product and the entire system. Always lock out and tag electrical circuit breakers while installing or servicing this equipment and related equipment. A potentially lethal electrical shock hazard and the possibility of an explosion or fire from a spark can result if the electrical circuit breakers are accidentally turned on while installing or servicing this product. Refer to this document (and documentation for related equipment) for complete installation and safety information.

⚠ **WARNING**: Before entering a containment sump, check for the presence of hydrocarbon vapors. Inhaling these vapors may cause dizziness/unconsciousness, and if ignited, can explode causing serious injury or death. Containment sumps are designed to trap hazardous liquid spills and prevent environmental contamination, so they can accumulate dangerous amounts of hydrocarbon vapors. Check the atmosphere in the sump regularly while work is in process. If vapors reach unsafe levels, exit the sump and ventilate it with fresh air before resuming work. Always have another person standing by for assistance.

⚠ **WARNING**: Follow all federal, state, and local laws governing the installation of this product and its associated systems. When no other regulations apply, follow NFPA codes 30, 30A, and 70 from the National Fire Protection Association. Failure to follow these codes could result in severe injury, death, serious property damage, and/or environmental contamination.

⚠ **WARNING**: Always secure the work area from moving vehicles. The equipment in this document is usually mounted underground, so reduced visibility puts service personnel working on it in danger from moving vehicles that enter the work area. To help prevent this safety hazard, secure the area by using a service truck or other vehicle to block access to the work area.

⚠ **DANGER**: Inspect the installation location for potential ignition sources such as flames, sparks, radio waves, ionizing radiation, and ultrasound sonic waves. If any potential ignition sources are identified, implement proper safety measures.

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1 Introduction

The Three-Phase Guardian Series™ Controller (model TPGC-380) is a submersible turbine pump controller designed for use with 3-Phase, 220/380 Volt, 50 Hertz rated FE PETRO® or similar competitive pump motor assemblies and 4-Wire WYE (TN-C-S or TT) input supplies. The TPGC-380 provides the running and fault status of the attached pump motor assemblies when properly installed and calibrated according to the instructions contained in this guide. If used in a manner not specified herein, the operation and protection described in this guide may be compromised.

1.1 Regulatory Compliance

IMPORTANT INFORMATION - FOLLOW ALL INSTRUCTIONS

- The products contained within in this guide shall only be assembled and installed by a qualified person (see §2.7). *Use of non-qualified personnel, or any deviations from these recommended procedures, could result in damage or malfunction.*
- For Operating Parameters (including Electrical & Environmental), see §3.2.1
- For Certifications & Approvals, see §3.2.1
- For Required Tools, see §3.2.3
- For Wiring Diagrams, see §6.1

1.2 Documentation

- Instructions of this document are in English. All other language versions are translations of this original document.
- Information given in this document is provided as a guide only.
    - The Illustrations depict a typical setup and are for instruction and description purposes only.
    - It is the installer's responsibility to ensure that correct and safe procedures are followed at the worksite.
- This document and related documents are available from Franklin Electric at www.franklinfueling.com.

1.2.1 Symbol Legend


Wear Protective Headwear


Wear Eye Protection


Wear Protective Clothing


Wear High-Visibility Clothing


Wear Protective Gloves


Wear Safety Footwear


Refer to instruction guide


Ventilate Before & During Entering


Ensure Continuous Ventilation


Connect an earth terminal to the ground


Lockout/Tagout Electrical Equipment


Disconnect main plug from electrical outlet


Disconnect before carrying out maintenance or repair


General Warning


Warning: Flammable Material


Warning: Electricity


No open flame; Fire, open ignition source and smoking prohibited

2 Safety/Security

2.1 General Safety Information

- Procedures in this document are only to be performed by people qualified and certified to perform them (see §2.3 and §2.7).
- Personnel working on or with energized equipment must be authorized by relevant regulatory bodies to carry out such work and must have the appropriate training. Check with your employer and relevant regulatory body's rules for working with energized equipment.
- Obey all local laws, rules, regulations, and instructions in this document. In case of inconsistency or contradiction between information contained in this document and any laws, rules and regulations, obey the stricter of the two.
- Keep unqualified personnel at a safe distance during installation.
- If it is necessary to remove safety/security devices, immediately reinstall the safety/security devices after completing the work.

2.2 Documentation Availability

Upon installation completion, this document shall be transferred by the qualified person or manufacturer to the owner, operator, or other responsible person of the facility where the installation is done.

- Save this guide for future use, and make sure to provide it to anyone who services this equipment (see §2.3).
- Always reference the guide(s) that came with the equipment for a complete list of installation and safety precautions. The most current Franklin Electric documentation can be found online at www.franklinfueling.com.

2.3 Installation & Service Access

Certified Installer or Service Technician*

Only Franklin Electric certified installers and service technicians are allowed to access both the controller interface and areas internal to the controller. *See §2.7 for information on certification training.*

Site Owner or Operator*

The site owner or operator of the controller is only allowed to access the user interface. *Access to areas internal to the console is prohibited.*

If your controller is serviced by someone who is not a Franklin Electric certified installer or service technician,* ***your warranty will be void.*

2.4 Hazard Assessment

Prior to beginning work and prior to recommencing work after leaving and returning to the worksite, a worksite, *pre-job hazard assessment* must be performed to identify safety and environmental needs. At a minimum, this hazard assessment should:

- Identify possible hazards and risks.
- Identify the safety needs of the job.
- Identify the correct procedures, practices and equipment.
- Eliminate unsafe conditions and actions from the worksite.
- Identify the need for personal protective equipment.
- Inspect equipment before use.
- Confirm sheaths of all cables are secured and undamaged.
- Confirm plugs and connectors are properly connected and serviceable.
- Perform ongoing risk assessment during the project.

2.5 Required Personal Protective Equipment (PPEs)

These PPEs are required during all phases of installation.


Wear Protective Clothing


Wear Eye Protection


Wear High-Visibility Clothing


Wear Protective Gloves


Wear Protective Headwear


Wear Safety Footwear

2.6 Cyber Security

This product is designed to be connected to and to communicate information and data via a network interface. It is solely the owner's responsibility to provide and continuously ensure a secure connection between the product and the Owner's network or any other network (as the case may be).

The Owner shall establish and maintain appropriate measures (such as but not limited to the installation of firewalls, application of authentication measures, encryption of data, installation of anti-virus programs, etc.) to protect the product, the network, its system and the interface against any kind of security breaches, unauthorized access, interference, intrusion, leakage and/or theft of data or information. ***The Owner shall also ensure that the device and/or any connecting devices have the latest firmware version available to ensure device security features are up to date.***

The manufacturer, Franklin Electric, and its affiliates are not liable for damages and/or losses related to such security breaches, unauthorized access, interference, intrusion, leakage and/or theft of data or information.

2.7 Qualifications and Responsibilities

Completion of this course is required *before certification test access will be granted for any other course (online or live):*

- Fuel System Installation Safety

2.7.1 Qualifications for Installation Certification

To be considered "qualified" to install or service this product, individuals shall pass training from the following certification training courses (online or live):

FE Controller Certification Training

SCAN / CLICK

Controller Specialist

- Fixed & Variable Speed Pump Controllers (60 Hz Markets)

2.7.2 Responsibilities

The following responsibilities are for guidance only and are not limited to those listed here.

It is the responsibility of:

- The owner of the install site(s) to ensure that all Guardian controller installers shall be certified (see §2.7.1), follow all local laws, rules and regulations, along with the instructions and the specifications listed in this document.
- The certified user(s) to know the Guardian controller and its safe use.
- The certified user(s) to have and maintain a valid Franklin Electric training certification (see §2.7.1).

3 Pre-Installation Overview

3.1 Upon Receipt of Item(s)

- Verify all items are in accordance with the order.
- Check all items for damage.
- If any item shows damage or is not in accordance with the order, inform Franklin Electric *immediately*.
- Remove the packaging material.
    - Follow all local laws, rules and regulations regarding disposal of discarded parts, packaging material or items and any subsequent components.

3.2 Technical Overview

3.2.1 Specifications

Dimensions

- 9.0625 in. (230 mm) High
- 7.75 in. (196 mm) Wide
- 5.5 in. (140 mm) Deep (not including mounting tabs)

Ratings

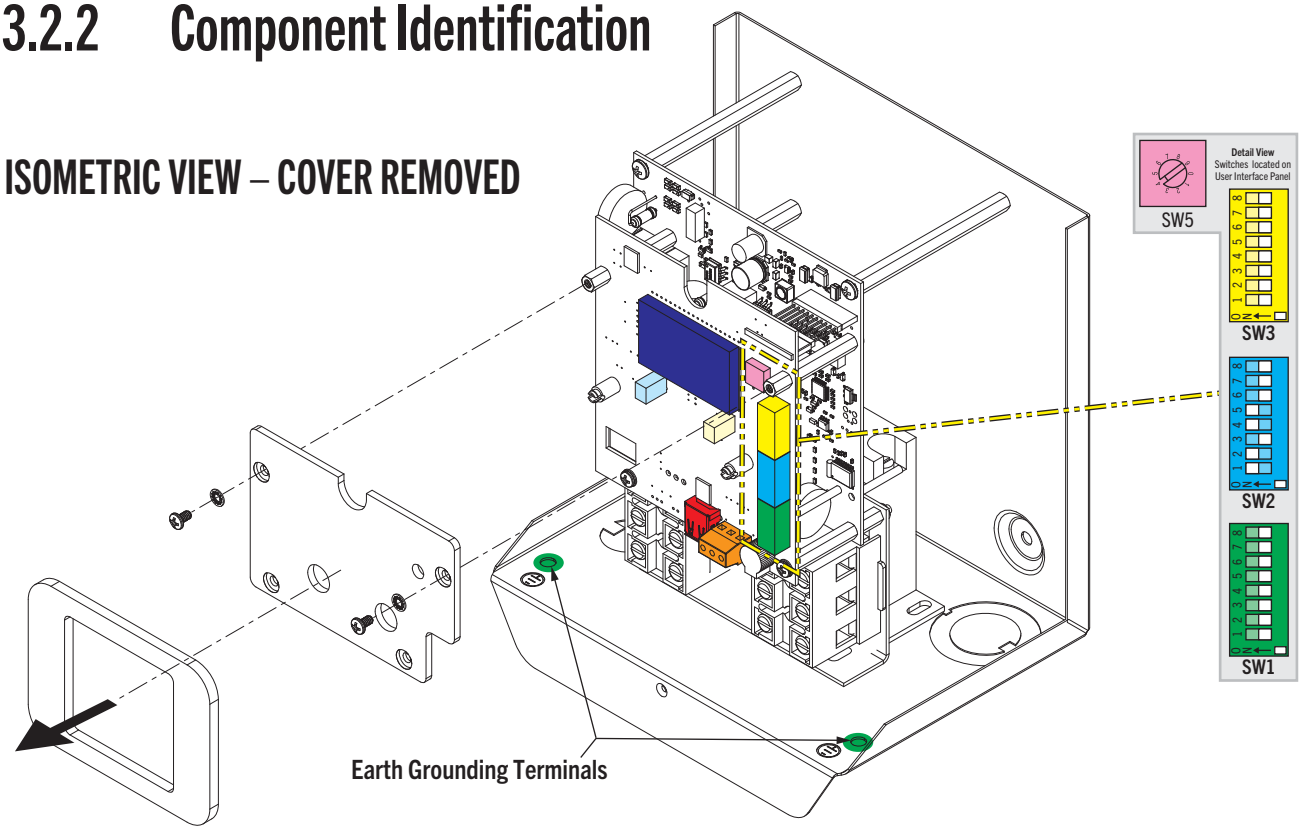
- **Supply Input**: 220/380 VAC, 3-Phase 4-Wire WYE, 50 Hz, 8.7 A
- **Motor Contact**: 380 VAC, 3-Phase, 50 Hz, 5 hp (4 kW), 7.6 FLA/46 LRA
- **Switch Hook**: 120/240 VAC, 50/60 Hz, 16 mA
- **Supply/Motor Wiring**: 10–14 AWG (2.5–6.0 mm^2), 90° C, 600 V minimum
- **Supply Hook Wiring**: 10–18 AWG (0.75–6.0 mm^2), 90° C, 300 V minimum

Environment

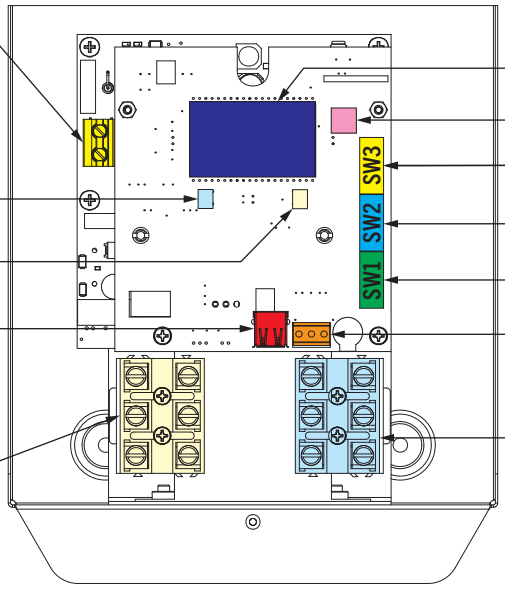
- **Location**: Non-hazardous, indoor location where explosive or flammable vapors are not present (classified as non-hazardous).
- **Altitude**: Up to 2000 m
- **Temperature**: 5–40 °C (41–104 °F)
- **Humidity**: 0–95%, non-condensing
- **Overvoltage**: UL 61010-1 CATEGORY III
- **Pollution**: UL 61010-1 DEGREE 2

3.2.2 Component Identification

ISOMETRIC VIEW – COVER REMOVED



FRONT VIEW – COVER REMOVED



Incoming Hook Terminals
(120/240 VAC, 50/60 Hz, Single Phase)
Torque spec: 4.4–5.3 in-lbs (0.5–0.6 Nm)

Alarm Silence / Calibrate Button

Controller Reset Button

USB – Temporary use by service personnel only.
Accessible from rear of UIB (Power Board side).

Incoming Power
220/380 VAC, 50 Hz, 3-Phase 4-Wire WYE
Torque Spec: 32 in-lbs (3.6 Nm) max

User Interface Display

SW5 Rotary Select Switch (future)

SW3 Option Select Switch (future)

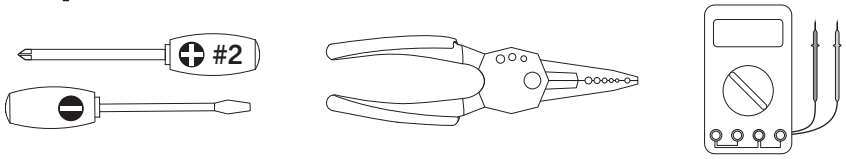
SW2 Option Select Switch

SW1 Option Select Switch

RS-485 – Comm. Terminals
(+/A, G/GND, –/B)
Torque Spec: 4.4–5.3 in-lbs (0.5–0.6 Nm)

M1, M2, & M3 to STP
Torque Spec: 32 in-lbs (3.6 Nm) max

3.2.3 Required Tools



4 Installation



⚠ **WARNING**: Before installing any equipment:

- Ensure power to the electrical circuit breakers is *turned off, tagged, and locked-out at the power panel* ***before performing any installation or service work to this and any related equipment.***
    - Verify both power supplies (120/240 VAC hook and 220/380 VAC input) are disconnected before installing or servicing the equipment.
- Verify the equipment is properly grounded while in service.
- Follow all necessary safety steps as required by federal, state and local regulations in relation to working with electrical equipment.

IMPORTANT: Always use safe electrostatic discharge practices when connecting/removing power and any work associated with making electrical connections to the console and related connected components.

NOTE:

- See §6.1 for wiring diagrams fitting the application being used.
- When the installation is complete, make sure this guide is left with the service station owner or operator (see §2.2).

4.1 Install Instructions

1. Perform a facility/worksite approved Lockout/Tagout procedure for the circuit breakers to be connected to the TPGC-380 and related systems (de-energize).
2. Install the STP according to its installation documentation.
3. Use an ohmmeter to verify that the motor leads (M1, M2, and M3) are not shorted to ground.

   IMPORTANT: The unit can be damaged if the power is turned on when the motor leads are shorted together or to ground.
4. Install a 30 A circuit breaker, if not already installed, at the electrical power panel. This breaker should be dedicated to supplying power only to the TPGC-380 controller. Mark this circuit: *"TPGC-380 controller power ONLY"* on the circuit label at the back of the electrical power panel door.

   NOTE: Branch circuit protection and disconnection must be provided in accordance with all applicable local, state, and federal codes. Install the controller on an independent branch circuit protected by circuit breaker with no other devices on the circuit to avoid electrical noise that could cause faulty operation.

5. Select a location for the TPGC-380 that is indoors in an area *classified as non-hazardous* location where ambient temperature is controlled between 5–40 °C (41–104 °F).
6. Remove the cover, and install the base on a wall or other flat (vertical) surface.
    - Installation holes are located in mounting tabs on the back of the controller.
    - The controller must be installed level on a vertical surface at a height of 2–6 ft. (0.6–1.9 m) where it is easy to view and access.
    - Choose fasteners that have sufficient load carrying capacity and are appropriate for the wall construction.

    IMPORTANT: Leave a minimum of 2.0 in. (5.1 cm) of space around the controller to allow room for installing conduit and wiring.

    ⚠ **WARNING**: To help avoid an explosion hazard that could result in environmental contamination, serious property damage, personal injury, or death, make sure you install the controller in a non-hazardous, indoor location where explosive or flammable vapors are not present (classified as non-hazardous).
7. Connect the 220/380 VAC input power to L1, L2, and L3 and connect the ground wire to the terminals as shown in the STANDALONE wiring diagram (see §6.1.1). *Do not apply input power until you are instructed to do so.*
8. Connect the motor leads to M1, M2, and M3, and connect the ground wire to the terminals as shown in the STANDALONE wiring diagram (see §6.1.1).
9. Connect the Dispenser Hook Signal to the terminals, 120/240 VAC Supply, and Return according to the STANDALONE wiring diagram or PRIMARY-SECONDARY wiring diagram, whichever is appropriate. The hook signal can come from a dispenser, isolation relay, or STP-DHI. For more information, refer to: p/n 223844101, STP-DHI Installation and the Owner's Manual.
10. If setting the controller to the STANDALONE configuration (Factory Default setting), make sure the SW1 and SW2 Poles 1–8 are set according to the STANDALONE wiring diagram. For PRIMARY-SECONDARY or ALTERNATING CIRCUIT configurations, please see the PRIMARY-SECONDARY/ALTERNATING CIRCUIT wiring diagram.
11. After completing all wiring connections, apply power.

    NOTE: See §6.1 for wiring diagrams fitting your application needs.

4.2 Configuration Instructions

4.2.1 Primary-Secondary / Alternating Circuit

NOTE: See §6.1 for wiring diagrams fitting your application needs.

- The PRIMARY-SECONDARY feature allows additional STPs to be turned on when there is an abnormal condition or an STP needs help due to loading (flow rate).
- The ALTERNATING CIRCUIT (AC) feature continuously alternates the lead pump, so it turns on a different STP each time all dispenser hook signals are shut off and at least one dispenser hook signal turns back on.
- The PRIMARY-SECONDARY/ALTERNATING CIRCUIT configuration combines the features of PRIMARY-SECONDARY and ALTERNATING CIRCUIT configurations.

⚠ **CAUTION**: Line leak detection performance can be affected when using multiple TPGC-380s. *It is not recommend using the ALTERNATING CIRCUIT feature in conjunction with certain electronic line leak detection systems. Some electronic line leak detector manufacturers require the Primary to always be turned on first*. Please refer to the manufacturer's requirements.

NOTE: The TPGC-380 is compatible with the STP-SCIII in PRIMARY-SECONDARY or ALTERNATING CIRCUIT configurations only when the TPGC-380 is in Compatibility Mode (SW2, Pole 8 ON). In SCIII Compatibility Mode, wire the hook signal in accordance with the STP-SCIII wiring diagrams.

1. Connect the communication cable to the RS-485 terminals (+/A, G/GND, –/B) and wire "+" together, "G" together and, "–" together, then wire the shielded cable drain wire to Ground (G) at one end only. Use at least 22 AWG three conductor shielded cable with drain wire.
2. Make sure the Dispenser Hook Signal is connected to the TPGC-380 Primary according to the PRIMARY-SECONDARY wiring diagram, the ALTERNATING CIRCUIT wiring diagram, and the PRIMARY-SECONDARY/ALTERNATING CIRCUIT wiring diagram. The hook signal can come from a dispenser, isolation relay, or STP-DHI. For more information, refer to:
   p/n 223844101, STP-DHI Installation and the Owner's Manual.

   NOTE: Make sure the incoming supply (L1, L2, L3, and ground) and out-going wiring (M1, M2, M3, and ground) are installed at each TPGC-380.
3. Configure PRIMARY-SECONDARY and ALTERNATING CIRCUIT features by setting SW2 Poles 3 and 4 according to Table 4.2.
4. Create a unique address for each controller by setting SW1, Poles 1–5 according to Table 4.1 .

TABLE 4.1 – SW1. (■ = ON)

Address	Pole 1	Pole 2	Pole 3	Pole 4	Pole 5
0					
1	■				
2		■			
3	■	■			
4			■		
5	■		■		
6		■	■		
7	■	■	■		
8				■	
9	■			■	
10		■		■	
11	■	■		■	
12			■	■	
13	■		■	■	
14		■	■	■	
15	■	■	■	■	
16					■
17	■				■
18		■			■
19	■	■			■
20			■		■
21	■		■		■
22		■	■		■
23	■	■	■		■
24				■	■
25	■			■	■
26		■		■	■
27	■	■		■	■
28			■	■	■
29	■		■	■	■
30		■	■	■	■
31	■	■	■	■	■

NOTE:

- There can be only one Primary in a system but up to 31 Secondaries. If using Turbine Pump Interface (TPI) with a Franklin Electric fuel management console, the TPGC-380 cannot be configured to control address 31 (SW1 with Poles 1–5 ON).
- When using TPI, *all controllers must be dip-switched as secondary units.* The Fuel Management System (FMS) is then considered the Primary Controller.
- When configuring TPGC-380 for TPI, make sure EVO™ FMS has the latest firmware to support proper discovery and communication with the Guardian™ Controller. If configuring TPGC-380 with TS-5 Series (blue box), option TPGC into compatibility mode (SW2 Pole 8 ON) and program TPI communication as STP-SCIII Controller.

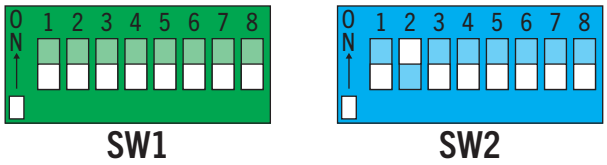
4.2.2 Factory Default Switch Settings

NOTE: See §3.2.2 for switch locations.

The STANDALONE configuration is the Factory Default setting (all selectable features off).

- Fault Readout
- Bypass
- Auto Restart
- Fault Shutdown
- Extended Run Disable
- Timed/Proportional Alternating Circuit

Switches located on User Interface Panel



NOTE:

- If TPGC-380 includes SW3 option select switches, leave all poles in the OFF position (Factory Default).
- Rotary Select Switch (SW5), is to be left at position 0 (Factory Default), unless instructed by Franklin Electric Tech Support to change it. If the Rotary Switch is moved from position 0, there could be calibration and operation issues with the TPGC-380.

TABLE 4.2 – Switch Definitions (P = Pole).

SW1			SW2		
P	Description	Function	P	Description	Function
1	Address Bit 1	Use poles 1–5 to set the addressing switches for PRIMARY-SECONDARY or AC configurations. See §4.2.1, PRIMARY-SECONDARY/AC, Step 4.	1	Fault Shutdown	When this is ON, an abnormal condition detected on any controller in a PRIMARY-SECONDARY or ALTERNATING CIRCUIT configuration causes all connected controllers to shut down.
2	Address Bit 2		2	Unused	The default position is ON.
3	Address Bit 4		3	PRIMARY-SECONDARY*	ON designates the TPGC-380 as the Primary controller. This switch must be set to OFF for SECONDARY and STANDALONE configurations.
4	Address Bit 8		4	ALTERNATING CIRCUIT**	When the Primary controller is ON, the AC feature is active. OFF indicates a SECONDARY or STANDALONE configuration.
5	Address Bit 16		5	Extended Run Disable***	ON disables the Extended Run feature. OFF activates the Extended Run feature.
6	Fault Readout*	ON activates fault readout. Leave in OFF (default) position for normal operation.	6	DEF Mode****	ON enables use with Diesel Exhaust Fluid (DEF) submersibles (for model DEF-PMA150C only).
7	Bypass*	ON bypasses diagnostics for 10 minutes. Leave in OFF (default) position for normal operation.	7	Unused	Unused switch. The default position is OFF
8	Auto Restart***	When ON, the controller tries to restart the STP after an underload (UL) fault condition.	8	STP-SCIII Compatibility Mode	When ON, the controller operates as and is connected according to STP-SCIII in PRIMARY-SECONDARY configurations.

*See §5, Troubleshooting, for more information.

**See §4.2.1, PRIMARY-SECONDARY/ALTERNATING CIRCUIT, Step 3 for configuration switch settings.

***See §4.2.3, Selectable Features , for details.

****DEF Mode is available only with TPGC-380 firmware revision 0.3.8 or higher (the firmware revision is displayed when the controller starts up and resets).

4.2.3 Selectable Features

4.2.3.1 Auto Restart Mode (SW1, Pole 8)

When this mode is selected (SW1, Pole 8 ON), if the controller detects an empty tank/ under load condition, it shuts down the pump and it attempts to start the pump when a hook signal is removed and reintroduced to the controller. If the empty tank condition is still present, the controller shuts down the pump. If the empty tank condition is corrected (i.e., the tank is refilled), the controller runs the STP and clears the abnormal condition. In PRIMARY-SECONDARY configuration, if the Primary is in the under load condition, it waits until the Secondary controller calls for help before attempting to restart. By default (SW1, Pole 8 OFF), the pump will remain shut down after UL fault detection until manually restarting or power cycling the controller. *DO NOT activate Auto Restart Mode when using TPI. This is handled automatically within TPI functionality.*

4.2.3.2 Fault Shutdown Mode (SW2, Pole 1)

NOTE: When using TPI, *DO NOT* set this functionality with the controller dip switches. This can be set within the FMS programming settings

This is only for PRIMARY-SECONDARY and ALTERNATING CIRCUIT configurations. Select this mode only on the Primary controller (SW2 Pole 1 ON to cause the Primary and all connected Secondaries to shutdown if any controllers, Primary or Secondary, detect an abnormal condition. The Primary and all connected Secondaries will not run until the abnormal condition is corrected and the controllers are manually reset or power cycled. The fault shutdown is required if using a Veeder-Root™ PLLD in a PRIMARY-SECONDARY configuration. By default (SW2 Pole 1 OFF), an abnormal condition will shut down only the controller that has detected the fault.

4.2.3.3 Extended Run Disable (SW2, Pole 5)

⚠ **CAUTION**: Do not disable the Extended Run if the system requires the pump to be off for line leak detection (i.e. mechanical leak detectors or electronic line leak detection). Disabling the Extended Run fault and running the STP continuously could mask a leak in the system.

This switch, in the ON position, disables the extended run fault detection of the TPGC-380. By default (SW2, Pole 5 OFF), the Extended Run fault shuts off the STP if it has been running for 60 minutes without a change in the motor load. For example, this switch might be used with an emergency generator where the STP runs for extended periods at the same product flow (motor load).

4.2.3.4 DEF Mode (SW2, Pole 6)

When this mode is selected (SW2, Pole 6 ON), the TPGC-380 with rev 0.3.8 firmware or higher will detect abnormal conditions of the FE Petro® model DEF-PMA150C operation in Diesel Exhaust Fluid (DEF) ONLY. By default, the TPGC-380 is intended for use with 3-Phase STPs operating in motor fuels of FE Petro® and like competitive petroleum pump motor models only.

4.2.4 Calibration

IMPORTANT:

- All TPGC-380s must be calibrated before operating them.
- Make sure there is no flow during calibration, otherwise the controller will incorrectly detect abnormal conditions.
- If using Electronic Line Leak Detection (ELLD), make sure the TPGC-380 is in Calibration Mode before turning on the dispenser handle. If the controller is not in Calibration Mode, the line leak detector senses a fault and does not provide a dispenser hook signal to the TPGC-380. This prevents the TPGC-380 from calibrating until the line leak detector is reset.
- Prior to calibration, verify the fuel level in the tank is above the motor intake.
- Prior to calibration, verify SW2 Pole 2 is switched to ON for DEF Mode, if applicable (Factory Default is SW2 Pole 6 OFF for petroleum pump motor assemblies).

NOTE:

- During calibration, the display will alternate "CAL" and the kilowatts reading of the attached pump motor.
- The TPGC-380 calibrates only when the STP has no abnormalities and a dispenser handle is turned on within 10 minutes of calibration starting.
- For a blending dispenser system, select the mid-grade handle at the dispenser to calibrate all blended product TPGC-380s simultaneously.
- If the controller loses power, it retains the calibration data.
- Some ATGs include a Turbine Pump Interface (TPI) that can provide additional instructions and troubleshooting information. See TPI Application Guide, p/n AG-016, for more information.

Calibration Steps

1. Close either the STP clamp valve or a ball valve at the STP discharge, attach the cover of the controller to the base, and then turn on the power supply to the TPGC-380. *The display will flash "unc" while the audible alarm beeps to indicate that the TPGC-380 is not calibrated.*
2. Press and hold the Silence/Calibrate button (for approximately 10 seconds) until the display alternates between "CAL" and the kilowatts reading of the attached pump motor (which should be 0.00 kilowatts until the PMA is running).
3. Release the Silence/Calibrate button to begin the calibration.

   NOTE: When working with PRIMARY-SECONDARY and ALTERNATING CIRCUIT configurations, put the Primary and all Secondaries into Calibration Mode before proceeding to the following step.
4. Lift a handle on a dispenser to turn the pump on. After approximately 16 seconds, the controller records the voltage, current, and power snapshot. When the snapshot is successfully recorded, the display alternates between "run" and the percent calibration reading (which should be close to 100 +/– 5 at deadhead with no flow). This indicates the calibration is complete. Turn off the dispenser handle, and open the STP clamp valve or ball valve. If the controller does not calibrate, the controller beeps and the display flashes red with a fault code that indicates the abnormal condition encountered during calibration. See §5 "Troubleshooting", to identify and correct this condition.

5 Troubleshooting

NOTE:

- Reference §3.2.2 for Alarm Silence and Controller Reset button locations
- Some ATGs include a Turbine Pump Interface (TPI) that can provide additional instructions and troubleshooting information. See TPI Application Guide, p/n **AG-016**, for more information.

The TPGC-380 has a microprocessor that allows the unit to diagnose abnormal conditions and communicate them through an audible alarm and LEDs on the front panel. The following describes these indications:

- When the display is lit, the 220/380 VAC incoming power supply is applied to the TPGC-380.
- If the display alternates between "run" and a number, the attached pump motor assembly (PMA) is running.

  NOTE: If the display is "IdLE," even when a dispenser is activated, check the dispenser hook signal terminals on the TPGC-380. If 120/240 VAC is across the hook terminal, and the switch settings are correct, contact Franklin Electric Technical Support for assistance.

  ⚠ **CAUTION**: If the display flashes "run," even when all the dispensers are turned off, there may still be power present at the TPGC-380 hook terminal. If this is the case, contact Franklin Electric Technical Technical Support for assistance.
- If the display "flashes red", and the audible alarm is beeping, there is an abnormal condition. Note the flashing code on the display, and refer to the appropriate troubleshooting topic.

5.1 Disabling The Audible Alarm

Press the **Silence/Calibrate** button briefly to silence the audible alarm without resetting the controller.

5.2 Resetting The Controller

Before correcting an abnormal condition (the display is flashing red and the alarm is beeping), do the following:

1. Note the flashing code shown on the display.
2. Reset the controller by pressing the **Reset** button for approximately one second.
3. Release the **Reset** button when the display goes blank.
4. Check for proper operation.
5. If the controller operates correctly, the abnormal condition is resolved and normal operation is restored.
   - If the abnormal condition continues, contact Franklin Electric Technical Support for assistance.

5.3 Troubleshooting Warnings & Error Alarms

NOTE: Some ATGs include a Turbine Pump Interface (TPI) that can provide additional instructions and troubleshooting information. See TPI Application Guide, p/n **AG-016**, for more information.

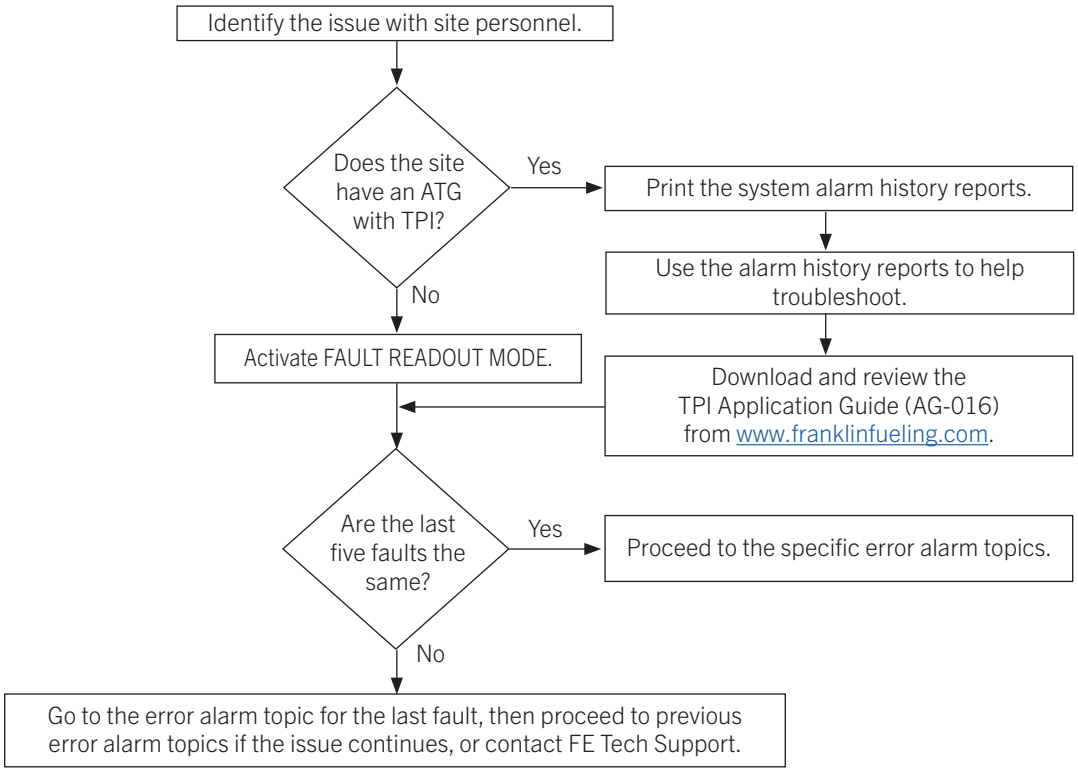


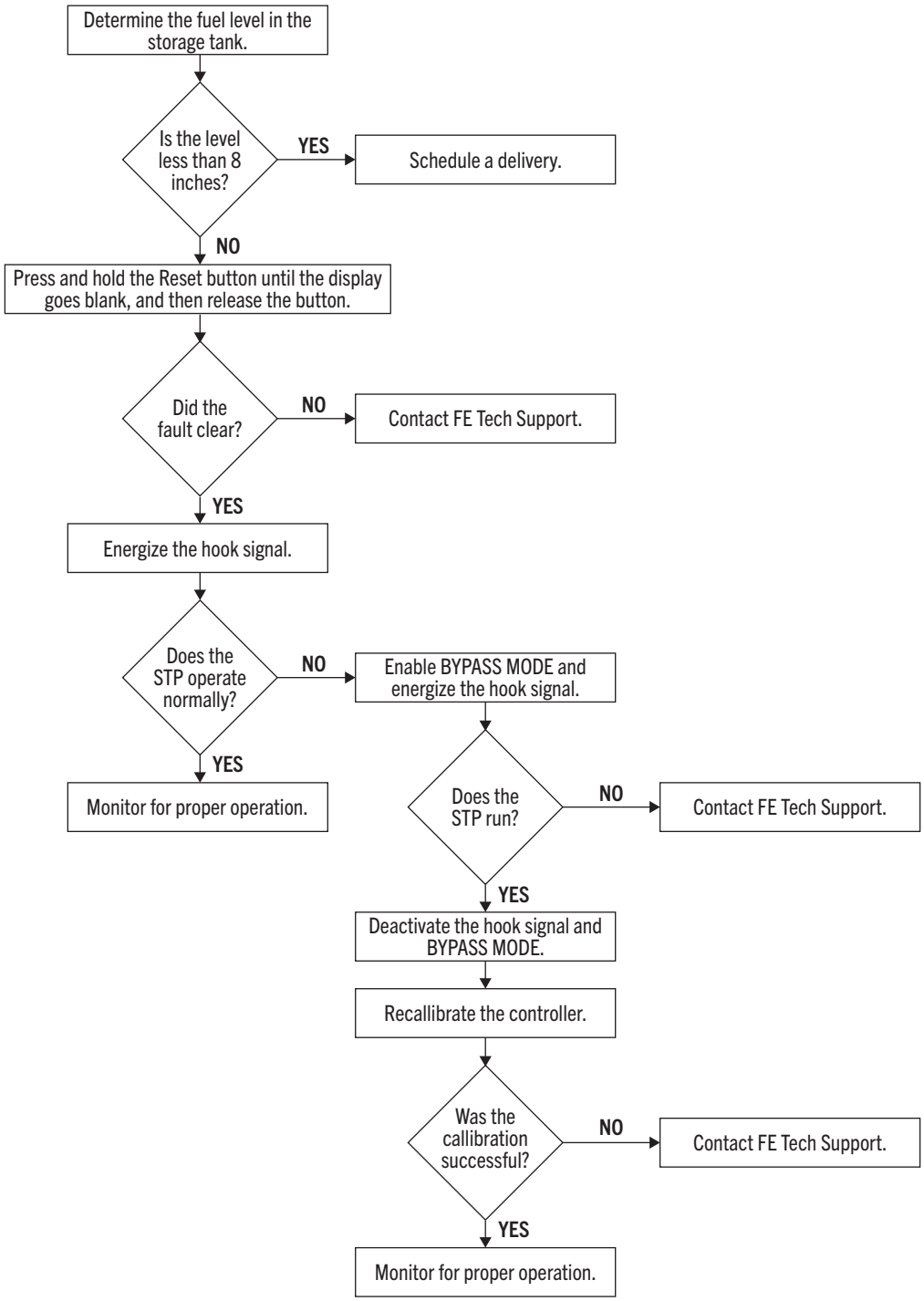
TABLE 5.1

Warning Code	Condition
UbI	UNBALANCED INCOMING is warning that there is an unacceptable voltage imbalance across the three incoming phases of power (L1, L2, L3) to the TPGC controller. If warning persists, contact an electrician to troubleshoot the incoming power supply imbalance.
UbL	UNBALANCED LOAD is warning that there is an unacceptable power imbalance across the three output phases of power (M1, M2, M3) from the TPGC controller. If the warning persists, troubleshoot output wiring connections to the TPGC controller starting with these areas: • Capacitor in advertently connected across motor leads. • Loose or faulty output wiring connections. • Thermal overload inadvertently connected in motor leads. • Faulty PMA (etc.).

5.3.1 Underload Error Alarm

- Error code flashes: UL

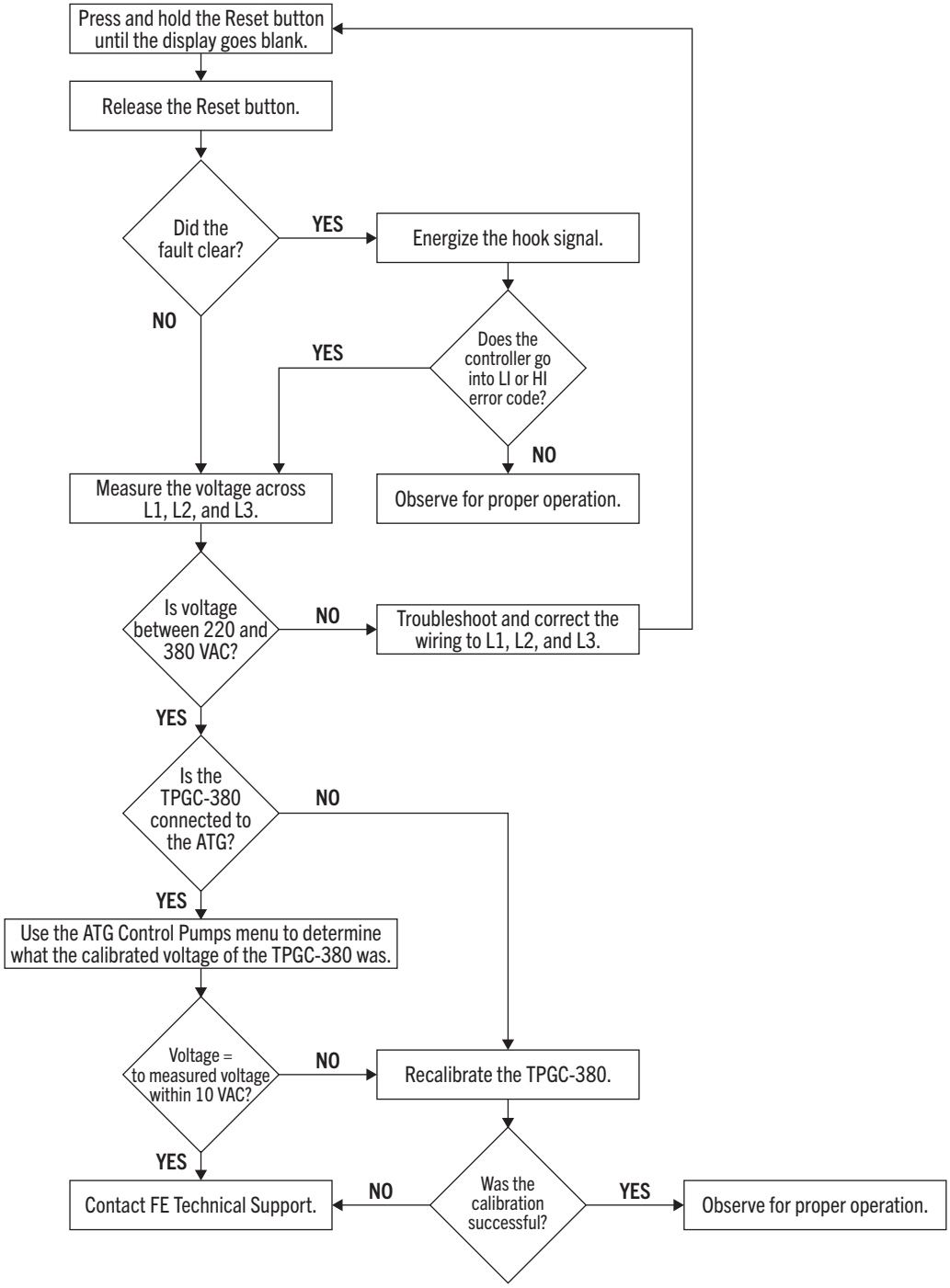
The UNDERLOAD ERROR alarm indicates that the TPGC-380 has detected that the motor power consumption (in watts) is below the acceptable range compared to the stored calibration value. This alarm is typically caused by dry running (due to a clogged intake) or improper calibration.



5.3.2 Incoming Voltage Alarm

- Error code flashes: LI or HI

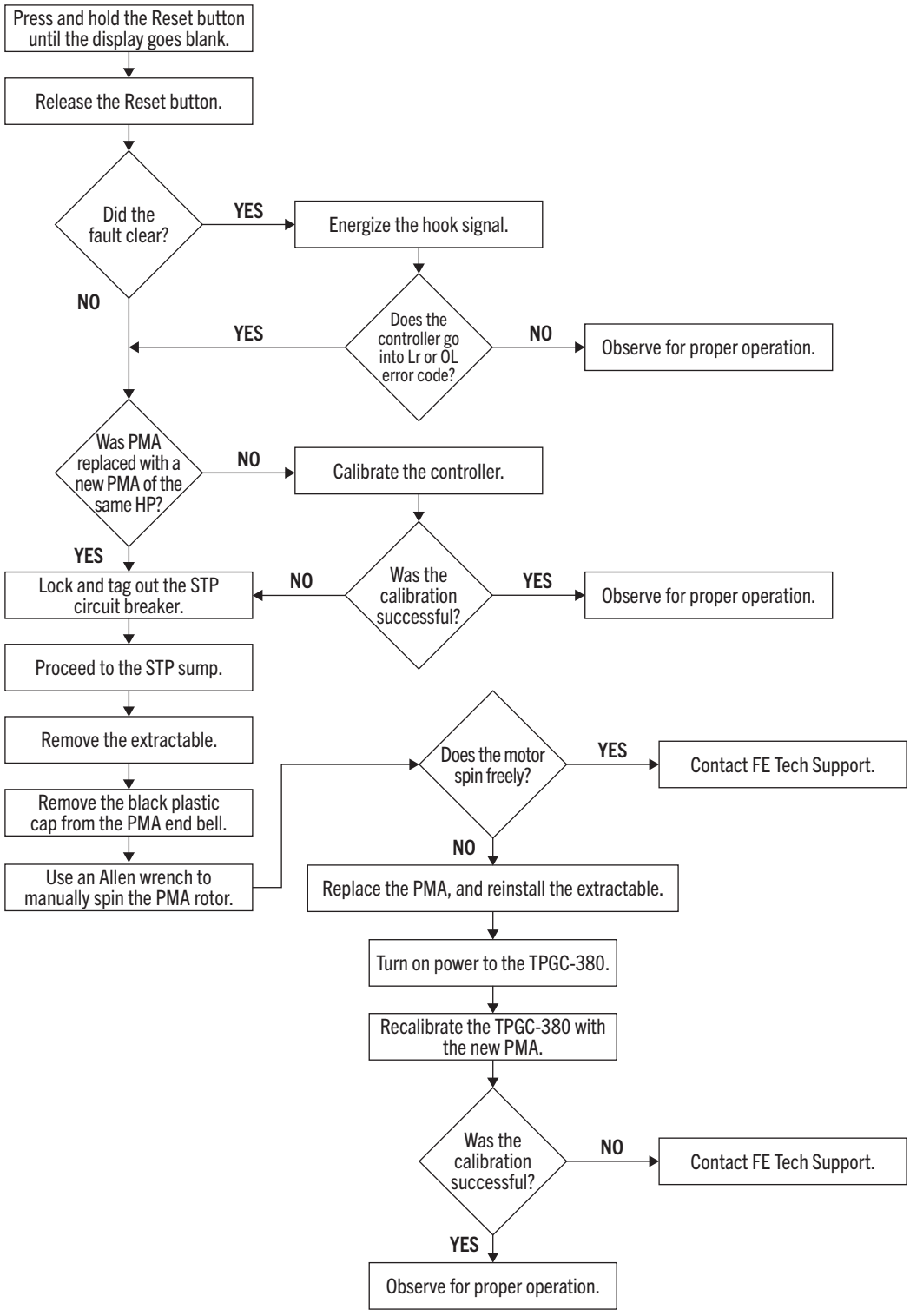
The LOW INCOMING (under-voltage) and HIGH INCOMING (over-voltage) alarms activate when the incoming voltage to the TPGC-380 (L1, L2, L3) is outside the acceptable range (LI activates at 335 V, HI activates at 465 V). The TPGC-380 automatically resets this alarm when the incoming voltage returns to the acceptable range (LI resets at 350 V, HI resets at 450 V).



5.3.3 Overload Alarm

- Error code flashes: Lr or OL

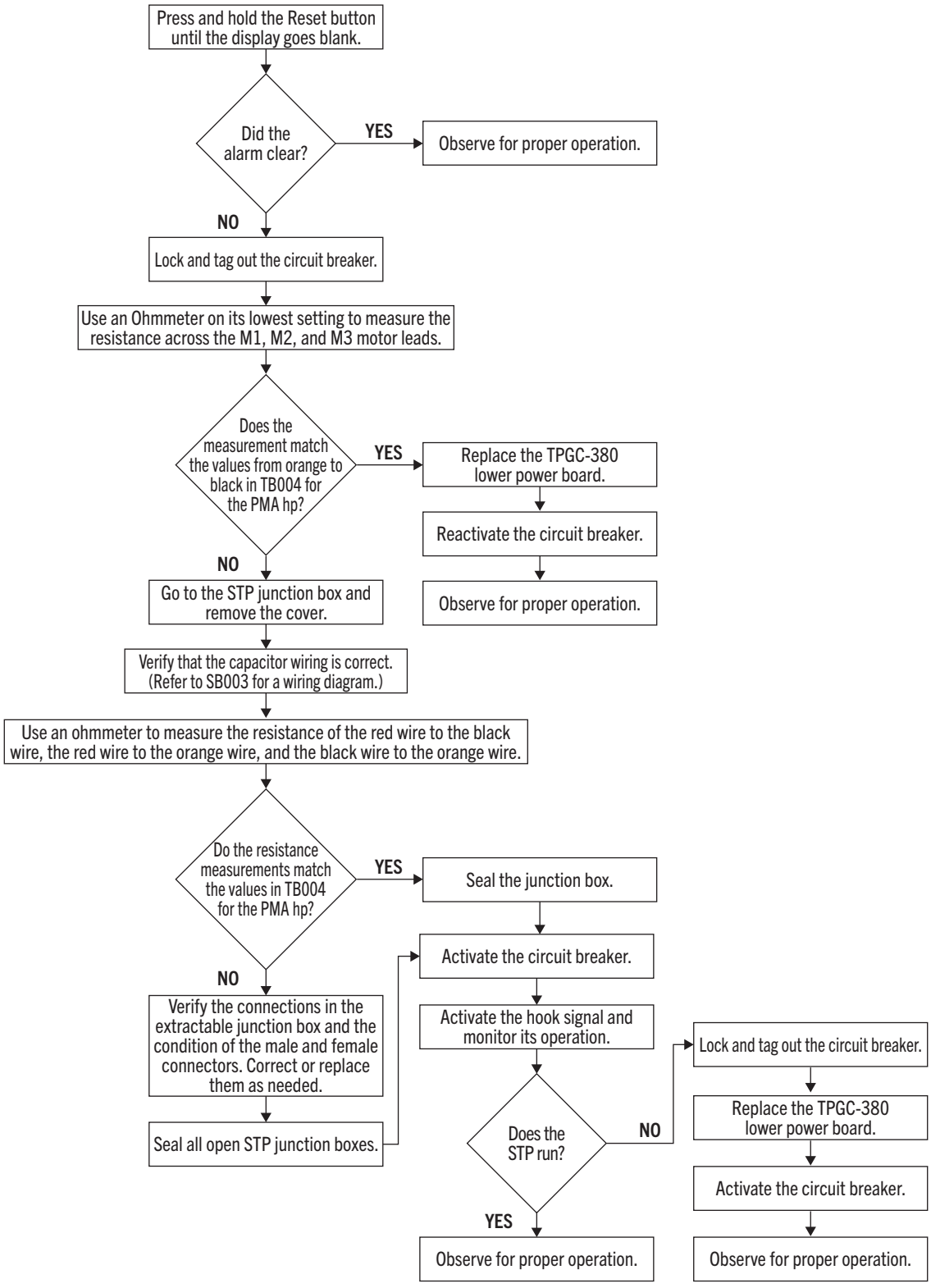
The OVERLOAD (while running) and LOCKED ROTOR (at startup) alarms indicate that the TPGC-380 has detected that the motor power consumption (in watts) is above the acceptable range compared to the calibration value. The OVERLOAD and LOCKED ROTOR alarms are usually caused by a locked PMA rotor (due to debris or damage) or improper calibration.



5.3.4 Open Circuit Alarm

- Error code flashes: OC

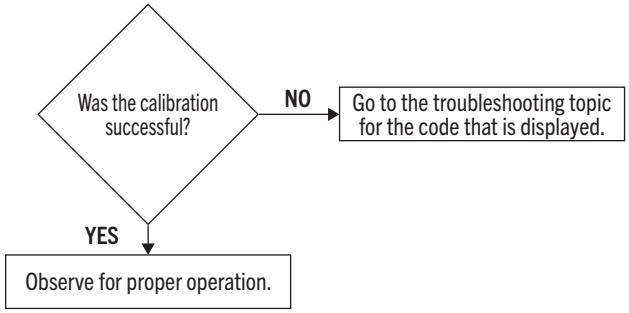
The OPEN CIRCUIT alarm activates when there is a hook signal and the TPGC-380 does not detect power consumption by the PMA (hook signal present without motor load). This alarm is typically caused by a broken output connection (wiring and/or relay) or a PMA thermal overload due to a locked rotor event.



5.3.5 Uncalibrated Alarm

- Error code flashes: unc

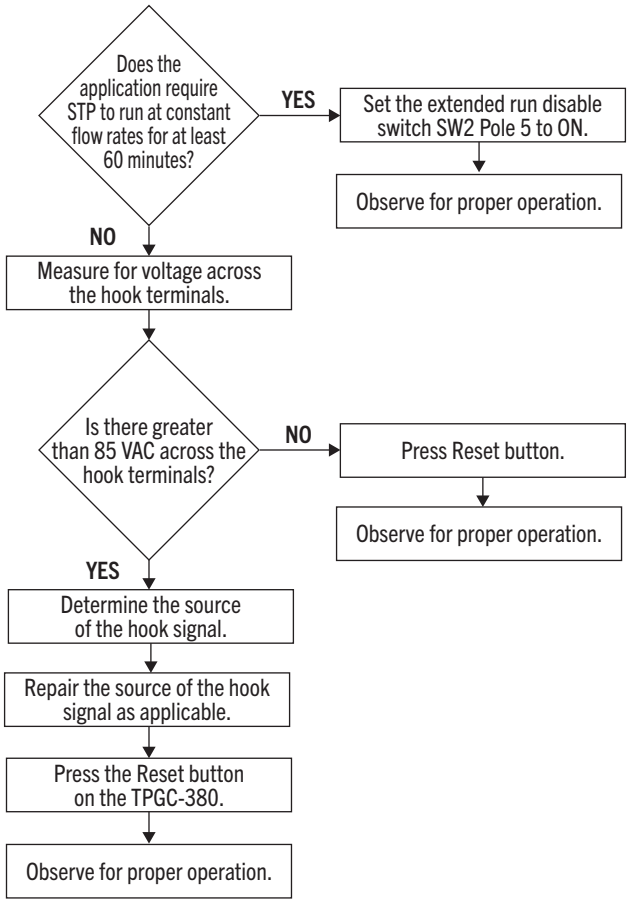
TPGC-380s must be calibrated before they can be used. See §4.2.4 of this document for the calibration procedure.



5.3.6 Extended Run Alarm

- Error code flashes: Er

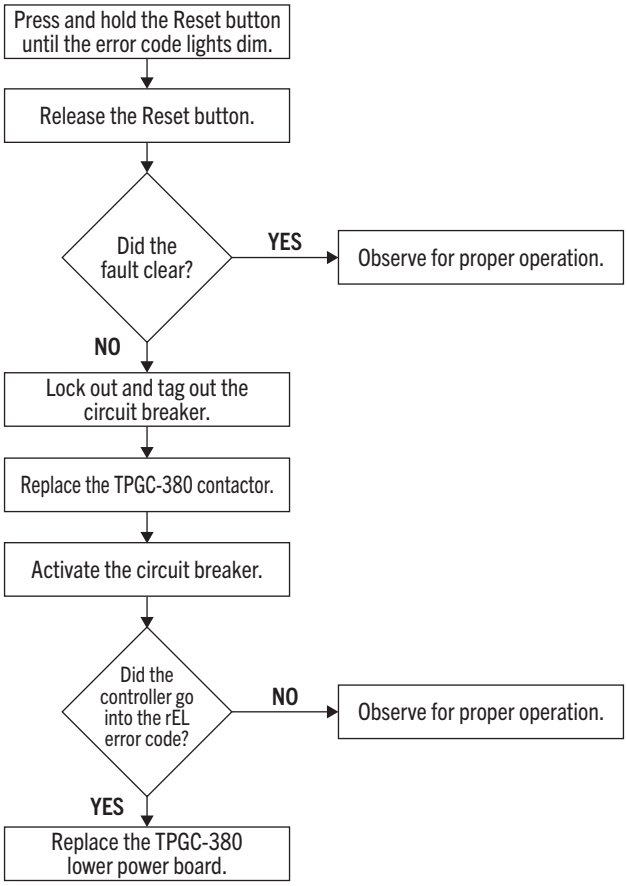
The EXTENDED RUN alarm indicates that the TPGC-380 has run for 60 consecutive minutes with no change in power consumption.



5.3.7 Relay Fault Alarm

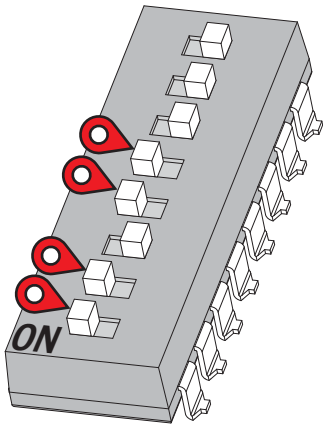
- Error code flashes: rEL

The RELAY FAULT alarm indicates the TPGC-380 is running the PMA without a proper hook signal. This alarm is typically caused by a smart controller relay contact failure.



5.4 Selectable Features To Aid Troubleshooting

5.4.1 Fault Read Out Mode (SW1, Pole 6)



To enable this mode,

1. Turn off power to the TPGC-380.
2. Remove the console cover.
3. Turn ON SW1 Pole 6.
4. Reinstall the cover.
5. Turn on power to the TPGC-380 (to see the fault readout).

In Fault Read Out Mode, the controller displays the last five abnormal conditions, starting with the most recent one. First, the controller shows “F1” on the display and then shows the most recent abnormal condition. Next, it shows “F2” on the display and then shows the abnormal condition that preceded the most recent abnormal condition. The controller follows this sequence through “F5,” which is the oldest abnormal condition that is reported, and then repeats the sequence, starting with F1, as long as it is in Fault Read Out Mode. If there are less than five abnormal conditions, the controller still flashes “Fn” (where n=1 through 5) and then a blank display.

5.4.2 Bypass Mode (SW1, Pole 7)

When this mode selected, with the switch in the ON position, the controller operates as a standard relay control box. It will not indicate or shutdown due to an abnormal condition, with the exception of an over current condition. The Bypass mode is active for a maximum 10 minutes, after which, the controller reverts to its normal operation. Push the Reset button to allow the controller to run in Bypass mode for another 10 minutes (the display alternates between “bP” and a countdown of the bypass time remaining in seconds).

6 Appendix

6.1 Wiring Diagrams

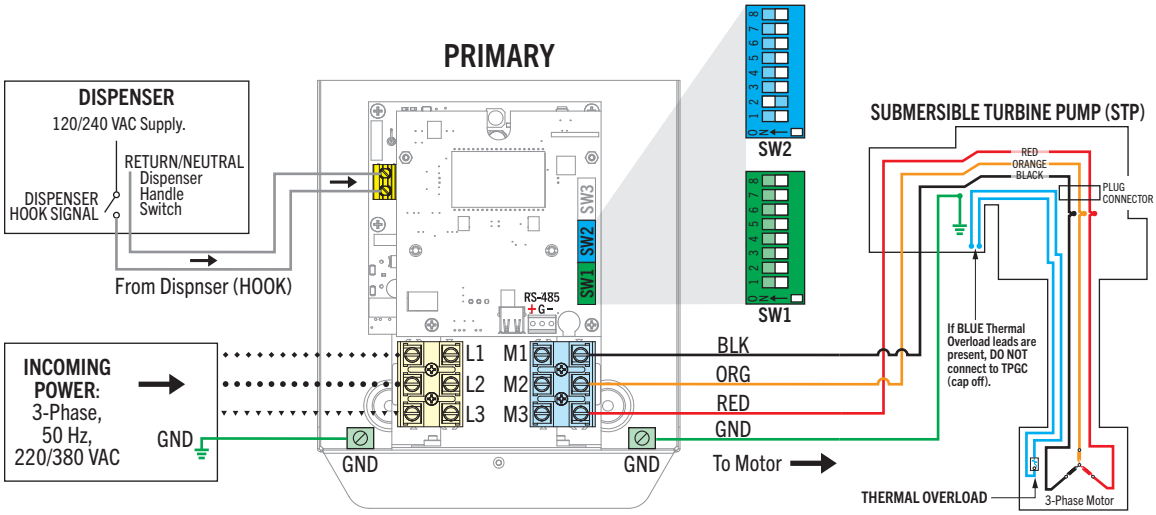
- Wiring must conform to all applicable federal, state, and local codes.
- TPGC-380 controllers are for non-hazardous, indoor use only. See §4.1, Step 4.
- Route RS-485 wiring (where applicable) a minimum of 0.25 in. (6 mm) away from power wiring.
- See Configuration Instructions (§4.2) for more information on:
  - Switch Settings (§4.2.2).
  - Selectable Features (§4.2.3).
  - Calibration (§4.2.4).

6.1.1 Standalone

IMPORTANT: Reference §6.1 for additional wiring information.

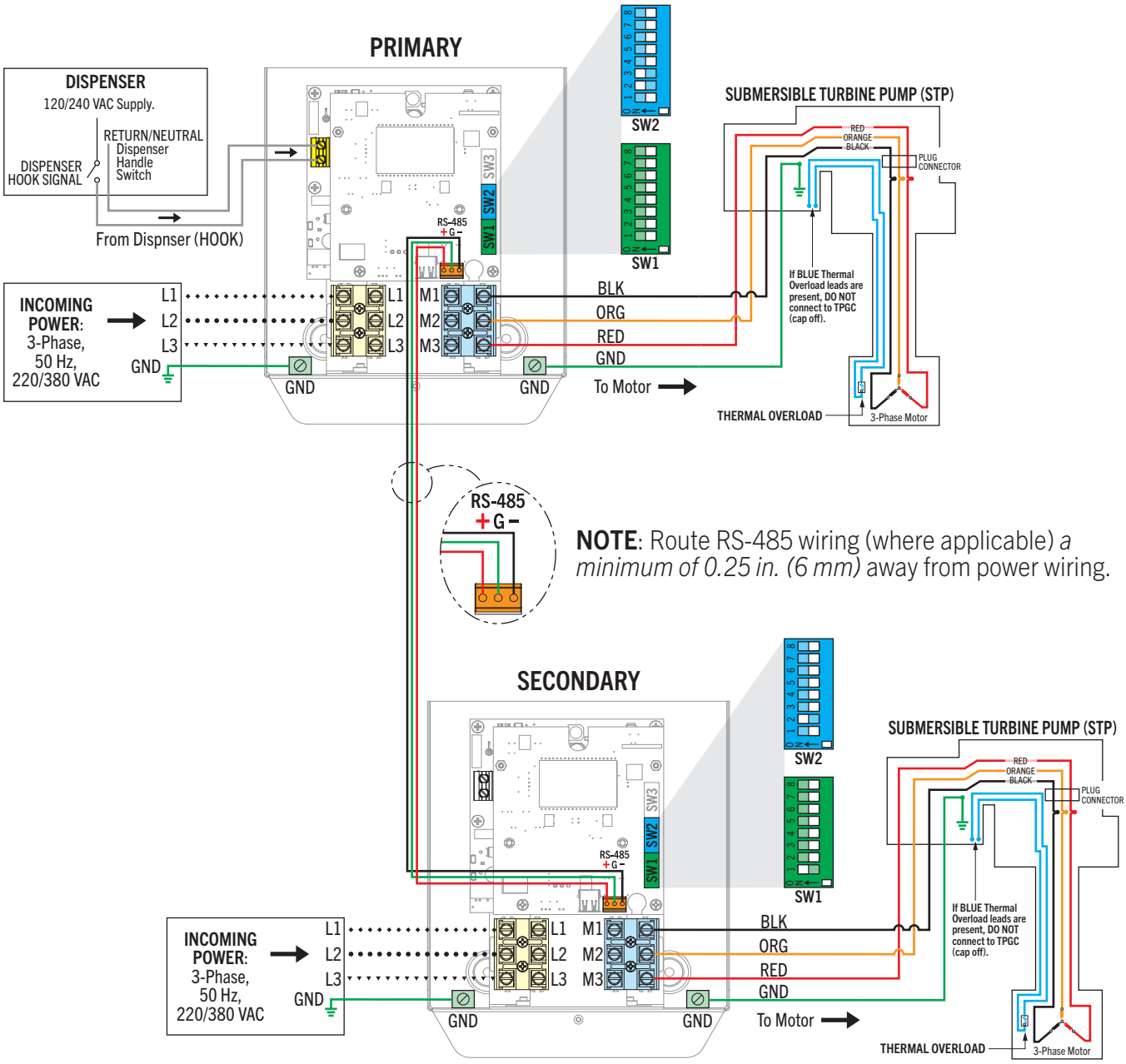
NOTE:

- Factory Default switch settings are shown.
- See TPI Application Guide, p/n **AG-016**, for more information.



6.1.2 Primary-Secondary

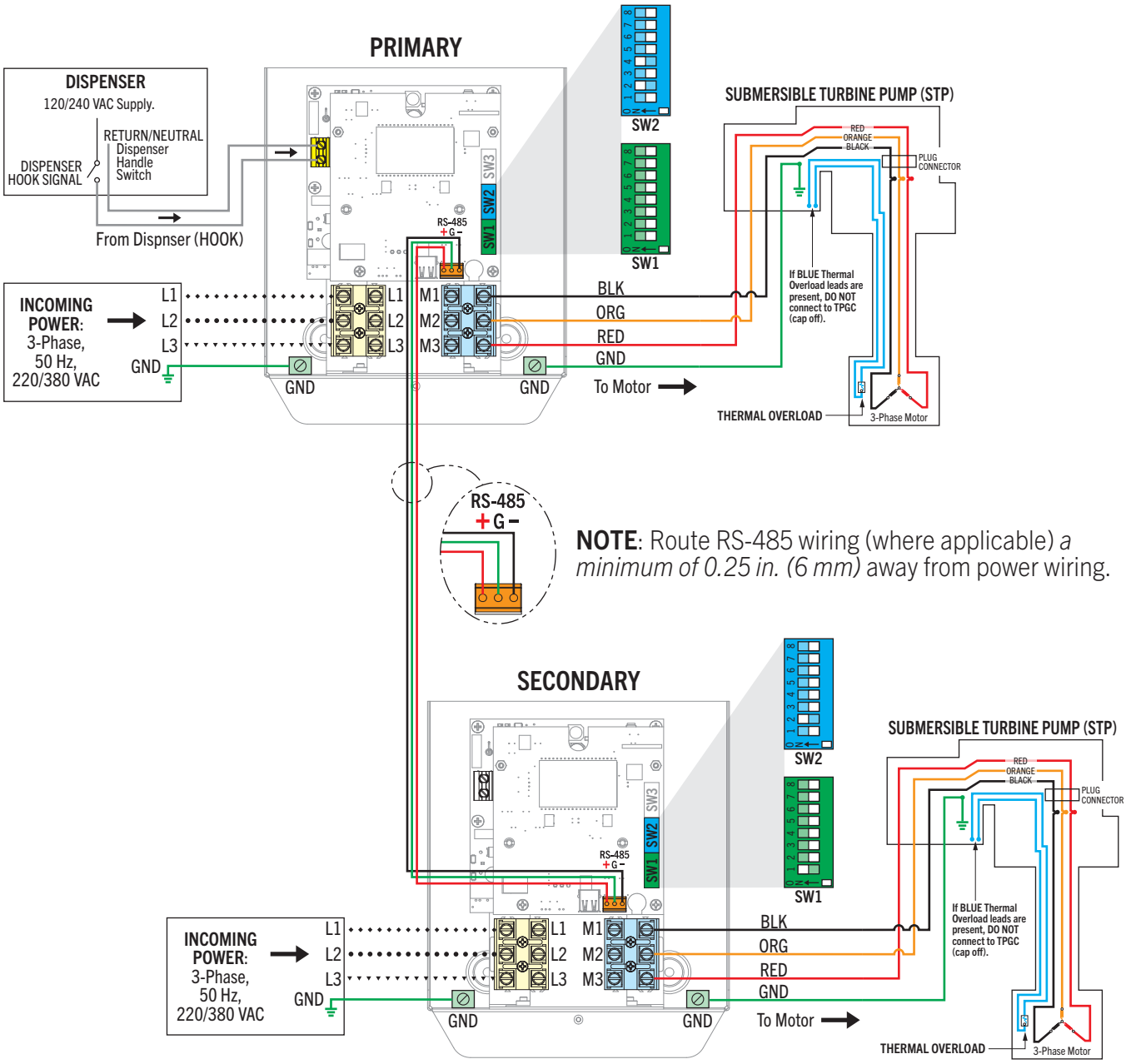
IMPORTANT: Reference §6.1 for additional wiring information.



NOTE: Route RS-485 wiring (where applicable) *a minimum of 0.25 in. (6 mm)* away from power wiring.

6.1.3 Alternating Circuit

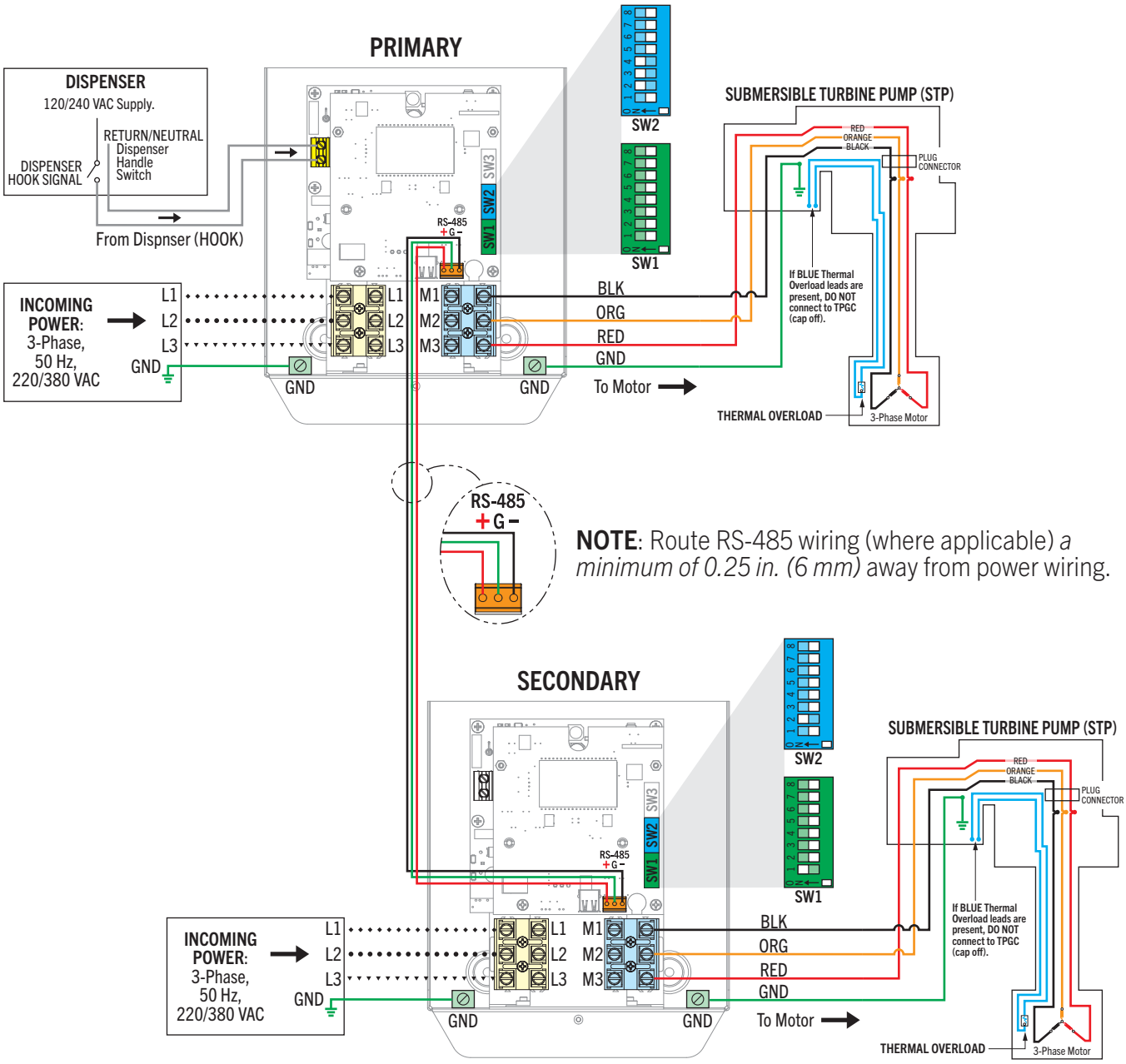
IMPORTANT: Reference §6.1 for additional wiring information.



NOTE: Route RS-485 wiring (where applicable) *a minimum of 0.25 in. (6 mm)* away from power wiring.

6.1.4 Primary-Secondary / Alternating Circuit

IMPORTANT: Reference §6.1 for additional wiring information.

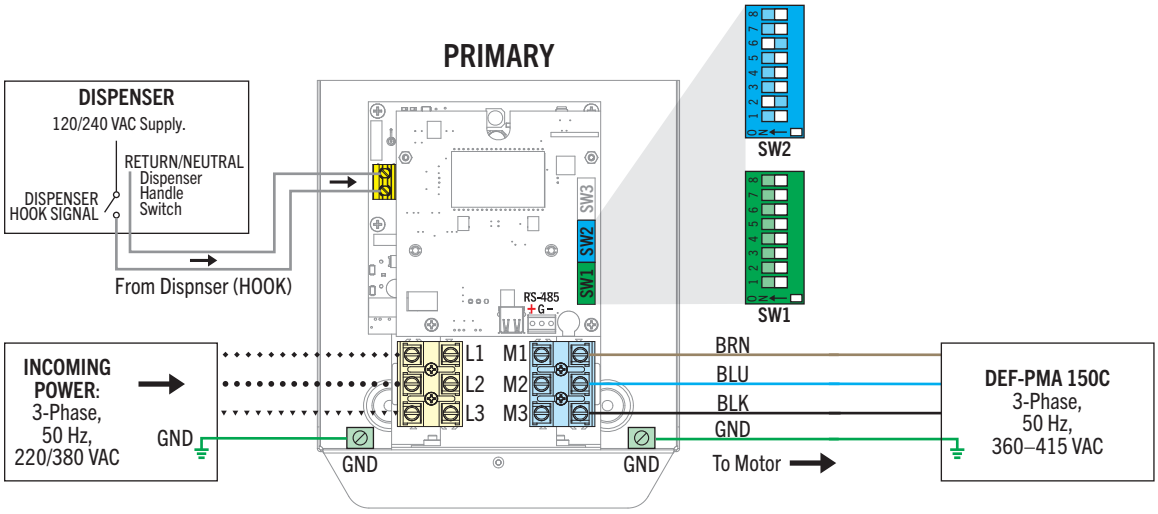


NOTE: Route RS-485 wiring (where applicable) *a minimum of 0.25 in. (6 mm)* away from power wiring.

6.1.5 DEF-PMA 150C 3-Phase 50 Hz

IMPORTANT: Reference §6.1 for additional wiring information.

- **NOTE**: Set SW2, Pole 6 to ON for DEF Mode (see §4.2.3.4).



6.2 Replacement Parts

Replacement parts can be found at www.franklinfueling.com.

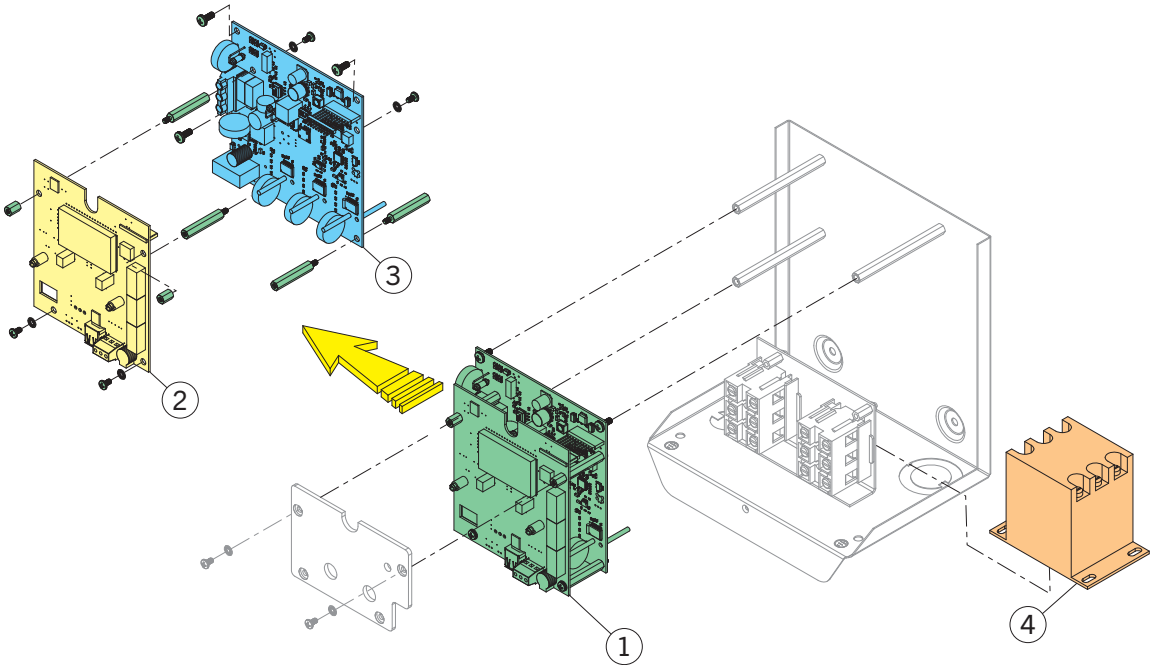


Table 7.1

Item	Part Number	Description
1	223747933	Complete Board Assembly (includes 2 & 3 plus mounting hardware)
2	225000932	Upper (Input) Board
3	223689931	Lower (Power) Board
4	228727102	Contactor, 3PST-NO (220 VAC Coil)

6.3 Related Documents

Documentation can be found at www.franklinfueling.com.

Part Number	Description
223844101	STP-DHI Installation and Owner's Manual
AG-016	TPI Application Guide

6.4 Glossary

DEF ..... Diesel Exhaust Fluid

ELLD..... Electronic Line Leak Detection

FMS..... Fuel Management System

IS..... Intrinsically Safe

LCD ..... Liquid Crystal Display

MLD ..... Mechanical Leak Detection

NC..... Normally Closed

NO..... Normally Open

PC ..... Personal Computer

PMA ..... Pump Motor Assembly

RS-485..... An IEEE standard for serial communications using shielded or unshielded twisted pair cables.

STP ..... Submersible Turbine Pump

TPI..... Turbine Pump Interface

UIB..... User Interface Board

USB..... Universal Serial Bus

6.5 Notes



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